



CANADY & SON

Exterminating Inc.

113 Sweetwater Drive • Wilmington, NC 28411 • (910) 686-9541

October 2, 2025

The Keys HOA
701 Sailor Ct
Kure Beach, NC. 28449

Re: Termite Treatment and Repair Warranty Coverage

Dear Customer,

During your upcoming termite treatment, we would like to inform you of an important requirement regarding encapsulated crawl spaces.

If your crawl space has been encapsulated, the plastic must be cut around the foundation pillars for us to properly perform the termite treatment. This step is necessary to ensure your home is fully protected and qualifies for coverage under our repair warranty.

You have two options:

1. Our technicians can cut the plastic around the pillars before treatment.
2. If you prefer, the company that installed the encapsulation may complete this step before we arrive.

Please note:

- If the plastic is not cut to allow treatment access, your coverage will be limited to retreatment only.
- You will not be covered under the repair warranty.
- You will also be responsible for providing access to any area that needs treatment.

We strongly recommend having this completed to ensure full coverage and protection of your home.

As for the neighboring duplex beside the ones that choose not to cut the plastic around the pillars your home will be covered under the repair warranty as long as treatment around the pillars are performed.

If you have any questions or would like to schedule this work, please contact our office at 910-686-9541.

Thank you for allowing us to protect your home.

Sincerely

Sandra C. Sullivan
Canady & Son Exterminating